



**Subject:** A Message from Our CEO

Dear Valued TKS Guest,

At The Kebab Shop (TKS), the health and safety of our guests, our team members, and our communities are at the heart of everything we do. The California Department of Public Health (CDPH) has informed us that cases of *E. coli* O157:H7 have been linked to ground beef (beef kofta) sourced from a single supplier and previously used at our restaurants.

We ask anyone experiencing symptoms to seek proper medical attention and contact the California Department of Public Health.

We take seriously the responsibility to earn and maintain your trust. So, we want to share these details about our response:

- We immediately stopped all sales of ground beef (beef kofta) nationwide on May 18, 2026, after CDPH linked the product as a potential source of the outbreak.
- As a result, there is no ongoing risk associated with this issue.
- All other proteins sold at TKS come from different suppliers and are not associated with this issue.
- TKS restaurants inspected as part of the CDPH's investigation confirmed their compliance with all health and safety regulations.

Finally, we are closely coordinating with public health authorities and have established a number for our guests to call: 888-965-5821 from 10:00 a.m. to 9:00 p.m. PT, Monday through Friday, and throughout the Memorial Day weekend, May 23-24, 2026.

Please know that your confidence in us means a great deal, and we're dedicated to continuing to serve you delicious, safe food every day.

With care and commitment,

A handwritten signature in black ink, appearing to read "Arian Baryalai".

Arian Baryalai

Chief Executive Officer